

Adult Social Care

Director: Caroline Taylor
Executive Lead: Cllr Christine Scouler

Adults and Older People – Residential and Nursing Home Provision

| What is provided? | Why is it provided? | What drives demands? | | | | | Budget Reference |
|---|---|--|--------------|--------------------------|---------------------|-------|------------------|
| <p>Provides accommodation, care and support to clients unable to live at home. They may also have chronic/complex needs which prevent them from being cared for safely at home or within another setting.</p> | <p>To proactively support the individual in maintaining and/or developing their activities of daily living skills. To ensure the client, working closely with carers and the zone team maintains links with family and community. To promote the health and welfare of the individual resident receiving the service.</p> | <p>The service is provided to people who can no longer be supported to live at home and/or have chronic and complex needs which prevent them from being care for safely at home or in another setting (858 in total – includes full cost clients and short stay placements).</p> | | | | | <p>103-107</p> |
| | | Placement Numbers | Older People | Mental Health (under 65) | Learning Disability | TOTAL | |
| | | Residential Care | 591 | 60 | 114 | 765 | |
| | | Nursing Care | 91 | 2 | 0 | 93 | |
| | | Total | 682 | 62 | 114 | 858 | |

Adults and Older People – Domiciliary and Day Care Services

| What is provided? | Why is it provided? | What drives demands? | | | | | Budget Reference | |
|---|---|----------------------|--------------|---------------------|---------------------------------|------------|------------------|---------|
| <p>Domiciliary care provides tailored support within a client’s home to meet their individual needs. The person is visited at various times of the day or, in some cases, care is provided over a full 24-hour period. Day care provides a range of meaningful social activities aimed at sustaining a person’s capacity to live independently.</p> | <p>The reasons for the service are reflected in the expected outcomes, including:</p> <ul style="list-style-type: none"> Extended Client choice in the way their care needs are met Clients live more independent and healthy lives A wide range of responsive and accessible personal and non-personal care services are provided, with an emphasis on prevention and enabling independence High quality support for people with long-term needs is provided | | TOTAL | Older People | Mental Health (under 65) | LD | Total | 103-107 |
| | | Domiciliary Care | 824 | 689 | 40 | 95 | 824 | |
| | | Day Care | 231 | 122 | 2 | 107 | 231 | |
| | | Direct Payment | 380 | 241 | 16 | 123 | 380 | |
| | | Total | 1,435 | 1,052 | 58 | 325 | 1,435 | |

Learning Disabilities

| What is provided? | Why is it provided? | What drives demands? | Budget Reference | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--|------------------|-------|--|--|-----|--|------------|-----|--|-------------------|----|--|--------------|------------|--|--------------------|---------|---------|---------------------------|----|---|---------|-----|---|-----------------------|-----|---|----------------------------------|----|----|----------------|------------|-----------|----------------|
| <p>Organisations within Torbay will work together to ensure that people with a learning disability will be able to enjoy the same basic rights as anyone else. People will be housed and supported to find work that is suited to them. They will also be able to enjoy time with friends and family and take part in the culture and community of Torbay.</p> | <p>To support clients to live in their own homes rather than living in residential care. To support clients into employment. To support clients with learning disabilities to play an active role within the community.</p> | <table border="1" data-bbox="1093 300 1917 991"> <thead> <tr> <th data-bbox="1093 300 1771 357">Demand</th> <th colspan="2" data-bbox="1780 300 1917 357">TOTAL</th> </tr> </thead> <tbody> <tr> <td data-bbox="1093 363 1771 421">Domiciliary & Day Care & Direct Payments</td> <td colspan="2" data-bbox="1780 363 1917 421">325</td> </tr> <tr> <td data-bbox="1093 427 1771 472">Care Homes</td> <td colspan="2" data-bbox="1780 427 1917 472">114</td> </tr> <tr> <td data-bbox="1093 478 1771 523">In-House services</td> <td colspan="2" data-bbox="1780 478 1917 523">90</td> </tr> <tr> <td data-bbox="1093 529 1771 574">Total</td> <td colspan="2" data-bbox="1780 529 1917 574">529</td> </tr> </tbody> </table> <table border="1" data-bbox="1093 632 1917 991"> <thead> <tr> <th data-bbox="1093 632 1458 689">Ordinary Residence</th> <th data-bbox="1467 632 1738 689">2012/13</th> <th data-bbox="1747 632 1917 689">2013/14</th> </tr> </thead> <tbody> <tr> <td data-bbox="1093 695 1458 740">People moving into Torbay</td> <td data-bbox="1467 695 1738 740">28</td> <td data-bbox="1747 695 1917 740">6</td> </tr> <tr> <td data-bbox="1093 746 1458 791">Pending</td> <td data-bbox="1467 746 1738 791">n/a</td> <td data-bbox="1747 746 1917 791">4</td> </tr> <tr> <td data-bbox="1093 798 1458 842">Projected to year end</td> <td data-bbox="1467 798 1738 842">n/a</td> <td data-bbox="1747 798 1917 842">2</td> </tr> <tr> <td data-bbox="1093 849 1458 938">People moving out to other areas</td> <td data-bbox="1467 849 1738 938">-2</td> <td data-bbox="1747 849 1917 938">-5</td> </tr> <tr> <td data-bbox="1093 944 1458 989">Balance</td> <td data-bbox="1467 944 1738 989">+26</td> <td data-bbox="1747 944 1917 989">+7</td> </tr> </tbody> </table> | Demand | TOTAL | | Domiciliary & Day Care & Direct Payments | 325 | | Care Homes | 114 | | In-House services | 90 | | Total | 529 | | Ordinary Residence | 2012/13 | 2013/14 | People moving into Torbay | 28 | 6 | Pending | n/a | 4 | Projected to year end | n/a | 2 | People moving out to other areas | -2 | -5 | Balance | +26 | +7 | <p>103-107</p> |
| Demand | TOTAL | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Domiciliary & Day Care & Direct Payments | 325 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Care Homes | 114 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| In-House services | 90 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 529 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ordinary Residence | 2012/13 | 2013/14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| People moving into Torbay | 28 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pending | n/a | 4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Projected to year end | n/a | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| People moving out to other areas | -2 | -5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Balance | +26 | +7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Mental Health Services

| What is provided? | Why is it provided? | What drives demands? | Budget Reference | | | | | | | | |
|---|---|---|------------------|-----------------------|---|----|---------------------------------|-----|--------------|------------|----------------|
| <p>To support people during acute/severe and enduring mental health problems using appropriate residential, nursing, domiciliary and day care services as well as provide specialist advice to other frontline teams.</p> <p>Mental health services for people under the age of 65 are co-ordinated by Devon Partnership Trust; services for people aged over 65, and suffering with dementia, are co-ordinated by the Trust.</p> | <p>Dementia is one of the biggest challenges facing health and social care at present and has been highlighted as one of the most important areas for focus. In Torbay our age profile means that this is even more an issue than most areas.</p> | <table border="1"> <thead> <tr> <th data-bbox="1070 293 1675 379"></th> <th data-bbox="1675 293 1928 379">No. Care Home Clients</th> </tr> </thead> <tbody> <tr> <td data-bbox="1070 379 1675 440">Community Mental Health Team – under 65</td> <td data-bbox="1675 379 1928 440">62</td> </tr> <tr> <td data-bbox="1070 440 1675 494">Older People Mental Health Team</td> <td data-bbox="1675 440 1928 494">214</td> </tr> <tr> <td data-bbox="1070 494 1675 549">Total</td> <td data-bbox="1675 494 1928 549">276</td> </tr> </tbody> </table> | | No. Care Home Clients | Community Mental Health Team – under 65 | 62 | Older People Mental Health Team | 214 | Total | 276 | <p>103-107</p> |
| | No. Care Home Clients | | | | | | | | | | |
| Community Mental Health Team – under 65 | 62 | | | | | | | | | | |
| Older People Mental Health Team | 214 | | | | | | | | | | |
| Total | 276 | | | | | | | | | | |

Support to carers

| What is provided? | Why is it provided? | What drives demands? | Budget Reference |
|---|--|--|------------------|
| <p>Information, advice and emotional support to carers which also prevents the breakdown of their physical or mental health. Flexible breaks and other support is available which is not dependent on accessing statutory services. The service enables an appropriate response to most needs and an effective referral mechanism for more complex cases.</p> | <p>The Torbay model of carers support combines low cost, direct access for carers to information, advice and support; encouragement of self care/self assessment; improvement in self help networks in the community, together with targeted support. This universal offer enables an appropriate response to most needs and effective referral for the more complex cases. Early identification and targeting 'hidden carers' reduces crisis responses and supports a shared and integrated approach across the health and social care system</p> | <ul style="list-style-type: none"> • Torbay Carers Register supported 3570 carers in 2013-14 (524 new carers joined the Register) • 4466 carers were supported through their GP surgery in year to 01/04/14 (up from 4303 at 01/04/13) • Average of 240 new enquiries per month were made to Signposts Information Service • At 01/04/14 182 Young Adult Carers had received support from the service and 293 carers under 25 were known to adult teams • 2013-14 target for carers assessments exceeded – target 31%, achieved 35.3% | <p>103-107</p> |

Partnership Commissioned Services

| What is provided? | Why is it provided? | What drives demands? | Budget Reference |
|--|--|---|------------------|
| <p>A range of community services are commissioned particularly for housing related support for Torbay's vulnerable people with a local connection, who need support to remain living independently. Services intervene early to prevent the greater financial and social cost of acute responses to incidents such as, threatened homelessness, poor mental health and domestic abuse.</p> | <p>There is no statutory requirement these services but the programme plays a key role in delivering the Council's statutory duties in relation to homelessness and children, families and young people, crime and disorder and public health.</p> | <p>Client groups include older people, homeless families, people with learning disability and physical/sensory disability, young people and ex-offenders.</p> | <p>102</p> |

Community Equipment Service

| What is provided? | Why is it provided? | What drives demands? | Budget Reference |
|--|---|---|------------------|
| <p>The Community Equipment Service is jointly commissioned by Torbay Council and Southern Devon CCG. The service provides complex aids for daily living (including, specialist beds, mattresses, hoists and syringe pumps) and minor adaptations (such as grab rails and ramps). It also provides the administration for the Simple Aids for Daily Living (including, walking frames, shower stools and bath boards) aids service which is provided by a range of local retailers.</p> | <p>The equipment and adaptations provided enable children and adults to remain independent avoiding delayed hospital discharge, admission into residential and nursing care and support end of life care at home.</p> | <p>Demand is driven by the need to safely discharge people from hospital and intermediate care with the equipment adaptations they will need to remain independent as well as ensuring people can remain independent at home following illness or disability. This is new service so there is no historical data available.</p> <p>In April there were 297 clients who received community equipment. In May this increased to 611 clients</p> | <p>100</p> |